



Jovana Čanović

Project Manager

Project Manager with **4+ years** of experience delivering **55+ enterprise automation solutions** across global teams and business units. Experienced in driving cross-functional delivery, aligning stakeholders, and translating complex business processes into scalable technical solutions.

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WORK EXPERIENCE

RPA Project Manager II

NCR ATLEOS | Belgrade

11/2024 - 03/2026

- Led end-to-end delivery of **20+ enterprise automation solutions** to production across **multiple business units** (e.g., Incident Management, Revenue Assurance, Field Service, T&M, CSM..) between 2024–2026; **15+ remaining active** in production as of 03/2026.
- Conducted **strategic on-site automation discovery workshop** (India), resulting in **80+ automation opportunities identified**, with estimated 40-60 hours monthly savings per process, based on process analysis and time studies.
- Managed delivery of automation solutions improving process efficiency by **2–4x on average**, reducing manual workload by **hundreds of hours monthly**.
- Influenced **prioritisation across concurrent projects** by identifying quick wins, delivery risks, and long-standing blockers.
- Managed **cross-functional delivery** without direct development ownership, providing technical oversight and **ensuring alignment between business and engineering teams**.
- Supported **onboarding of new team members** and contributed to improving internal delivery practices.

RPA Project Manager I

NCR ATLEOS | Belgrade

09/2021 - 11/2024

- Coordinated delivery of multiple automation initiatives, working with a **cross-functional team of 10+ developers** across UiPath, web technologies, and workflow platforms.
- Led delivery of **30+ automation projects** to production across **multiple business units** between 2021–2024; **15+ remaining active** in production as of 03/2026.
- **Translated complex business processes into structured technical documentation** including Process Design Documents (PDD), BPMN diagrams, and user stories.
- **Managed cross-team dependencies** including robot account provisioning, infrastructure approvals, system integrations, and SME testing coordination.
- **Improved project transparency** and coordination using **JIRA tracking and automation** workflows.
- Implemented a **project evaluation** process using MS Power Automate to **support continuous improvement** initiative.

Data Labeling & Collection Associate

Microsoft Development Center Serbia

09/2019 - 04/2020

- Analyzed multimedia datasets supporting machine learning model development.
- Identified data inconsistencies and contributed to improving dataset quality and annotation accuracy.
- Collaborated with engineers to refine data labeling processes and improve model training inputs.

SKILLS

- Agile Project Management
- Scrum
- Cross-Functional Coordination
- SDLC
- Risk Analysis
- Acceptance Criteria
- Automation Delivery Management
- Process Optimization
- BPMN
- Business Analysis
- Automation
- Robotic Process Automation (RPA)
- UiPath
- UiPath Orchestrator
- MS Power Platform
- SQL (Basic)
- JIRA & JIRA Automation
- Trello
- MS Office 365
- Adonis
- Confluence

CERTIFICATES

Professional Scrum Master I (09/2024)
[Scrum.org](https://scrum.org)

PERSONAL PROJECTS

ZAMEZZE – Founder (Part-time)
(2020 - 2024)

- Built and managed a handmade brand specializing in epoxy art products, overseeing product creation, branding, and online sales while working full-time.

EDUCATION

Environmental Protection

School of Geology and Hydrometeorology

2011 - 2015